



November 27, 2023

RE: UPDATE TO BENEFICIARY HANDBOOK

Dear Beneficiary,

The ***Specialty Mental Health Services and Drug Medi-Cal Organized Delivery System Beneficiary Handbooks*** for San Joaquin County Behavioral Health Services (SJCBS) are being updated. The handbooks explain how to access specialty mental health services and substance use disorder services offered by San Joaquin County Behavioral Health Services (SJCBS), and also information regarding your rights and responsibilities as a beneficiary. SJCBS has made updates to both handbooks, which will go into effect on 01/01/2024.

Significant changes in the ***Specialty Mental Health Services Beneficiary Handbook***, include the following:

1. Mobile Crisis
2. Patient Access and Provider Directory APIs

Significant changes in the ***Drug Medi-Cal Organized Delivery System Beneficiary Handbook***, include the following:

1. Mobile Crisis
2. Peer Support Services
3. Contingency Management
4. Patient Access and Provider Directory APIs

Beneficiaries will be able to access the updated ***Specialty Mental Health Services and Drug Medi-Cal Organized Delivery System Beneficiary Handbooks***, which contain the above-mentioned significant changes on 01/01/2024 at the San Joaquin County Behavioral Health website, www.sjcbhs.org or from SJCBS staff.

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